



Guidelines for Irradiation Services

- For delivery of commodities at plant customers have to stay in touch with Administration department who will communicate exact schedule of delivery and treatment duration for different commodities.
- Commodities must be packed in boxes bearing Batch No, Lot No, Product Name and Quantity with total boxes count wherever appropriate.
- Packing for the irradiation services should not exceed the following range of the measurements: **Height:** 558.8mm **Width:** 990.6mm and **Depth** 457.2mm.
- On delivery of commodities at the plant a proper receiving will be issued to customer by the administration of the company. Customer should stay in touch for the updated status of their delivered commodities.
- Exporters of the perishable commodities should strictly adhere the communicated schedule by administration so that company can facilitate them as per their flight schedules. However company will not be responsible for any delay if commodities are not delivered as per communicated schedule.
- Customers will pay the irradiation charges in advance and company will acknowledge it through proper cash receipt.
- Customers have to pick the irradiated commodities within 12 hours of the intimation from administration department otherwise customer has to pay additional charges for the warehouse utilization on per hour basis as per company policy.

Service Charges

- Irradiation charges will be applicable on **Per Kilogram** basis.
- Irradiation charges will be different for the different commodities mainly depending on the following.

Irradiation Dose

- Irradiation dose will vary for different commodities; higher applicable irradiation doses will certainly carry high irradiation charges and it will reduce with the decrease in applicable irradiation doses for the commodities.

Product Volume

- High product volume will tend to reduce irradiation charges and similarly small volume will lead to increase the service charges.



Seasonal and off Season Products.

- The same nature of commodities in a particular season may lead to universally applicable charges if the dose treatment is the same. For example in Mango season Mango Pulp and Mango Paste may also have almost similar charges that mango can have but such charges may not be applicable on the off season products.
- **However company is fully authorize to change service charges from time to time as per company policy so therefore please contact company administration department for the currently applicable service charges.**